

PS3 - Practice Management Topic: Practice Transformation (Performance Measures)

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Key Insight

Pharmacy Services Support Staff is critical to the success of pharmacy practice transformation and the sustainability of enhanced services. Click <u>HERE</u> to watch the recorded PS3 Webinar.

Pharmacy Technicians & Support Staff can expand their role by understanding medication adherence measures and the targeted drug classes, and formulate a strategy around patient engagement and quality improvement to positively impact patient and pharmacy.

Define Performance Measures & Management Tools

- Targeted drug classes are tied to Part D adherence measures: (Proportion of Days Covered)
- Goal Adherence rate for each patient Greater than or equal to 80% for the time period
- Adherence measures are scores that represent the percentage of patients that are adherent in your pharmacy

As an example - if you see an adherence measure with 100 patients and a score of 93%, then that means of the 100 patients, 93% of them have an individual adherence rate \geq 80% for the time period.

- EQUIPP performance information management platform that provides standardized performance calculations
- OutcomesMTM Medication Therapy Management platform, adherence TIPS

Recognize Targeted Drug Classes & Therapeutic Categories

- Diabetes PDC (Non-Insulin) Click HERE for EQUIPP Diabetes PDC one page reference
- RASA PDC (Hypertension) Click <u>HERE</u> for EQUIPP RASA PDC one page reference
- Statin PDC (Cholesterol) Click <u>HERE</u> for EQUIPP Statin PDC one page reference



See page 2 for a break down of each category and medication examples



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Targeted drug classes tied to Part D adherence measures:

- Diabetes PDC non-insulin diabetes meds
 - BIGUANIDES i.e. Metformin, Janumet ® (Metformin/Sitagliptin)
 - Sulfonylureas i.e. Glipizide, Glyburide
 - TZDs i.e. Pioglitazone, Rosiglitazone
 - DPP-4 Inhibitor i.e. Januvia ® (sitagliptin), Janumet ® (Metformin/Sitagliptin)
 - SGLT2 inhibitors i.e. Invokana® (canagliflozin), Farxiga® (dapagliflozin), Jardiance® (empagliflozin)
- RASA PDC Hypertension meds (high blood pressure)
 - ACE Inhibitors i.e. Benazepril, Lisinopril, Ramipril
 - ARBs i.e. Losartan, Olmesartan, Valsartan, Irbesartan, Telmisartan
- STATIN PDC Cholesterol meds
 - Statins i.e. Simvastatin, Atorvastatin, Lovastatin, Pravastatin, Livalo ® (Pitavastatin)





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