

Disclosure Statement

There are no relevant financial relationships with ACPE defined commercial interests for anyone who was in control of the content of the activity.



Take 5: Vaccine Team

Mike Burns, RPh
Presidents & CEO
AuBurn Pharmacies





Intake





Vaccine

LOT/EXP

Manufacturer

Location/Route

Vaccine Administration Record, Screening, and Patient Consent

"Your Long Term Care Planning Solution"		Vaccine Requested #1:			
		Vaccine Requested #2:			
Facility Name:		Type: SNF-LTC / AL / IL / H+	/ Other Room Number	;	
Patient Name:		DOB:	Age: Gender	r: Male	/ Fema
Alberta de establishment de	N CONTRACTOR IN THE SERVICE				
Race: American Indian/Alaskan Na	tive Asian Black/African American Nat	ive Hawaiian/Pacific Islander White Other Unkn	own Ethnicity: Non-Hispanic	Hispanic U	nknown
lame of Medical DPOA, if	other than patient:	F	Phone Number:		
		STOMER, PLEASE COMPLETE INSURAN		**	_)
Have you ever had a severe reaction to any vaccine requiring medical attention?					
2) Are you allergic to egg		in, PEG, polysorbate, or gelatin?	-	YES	NO
, , , , ,	Barre syndrome, seizures, bra			YES	NO
	lanning to become pregnant in			YES	NO
		with chemotherapy or radiation for ca	ncer, have HIV/AIDS, any	YES	NO
	disorders, or taking oral pred		, , , , , , , , , , , , , , , , , , , ,		
6) Do you have a bleeding disorder or take "blood thinners" like Coumadin or heparin?					
7) Have you received any vaccine within the last 2 weeks?					
8) Have you been exposed to anyone diagnosed with COVID-19 or influenza in the past 14 days?					
9) Are you experiencing	any symptoms of illness, includi	ng fever, cough, shortness of breath or	loss of taste or smell?	YES	NO
If the patien	t is seeking COVID vaccination	please complete Questions 10-12. O	therwise, skip.	120	
10) Date of last COVID Va	accination			YES	NO
11) Have you received a	monoclonal antibody for COVI	D-19 in the last 90 days?		YES	NO
12) Have you tested posi	tive for COVID in the last 90 da	ys?		YES	NO
If the patient	is seeking Pneumonia vaccing	ntion, please complete Question 13. O	therwise, skip.		
12) Has patient received	previous doses of pneumonia	vaccine, and if so, what formulation(s)	and what date(s)?	YES	NO
consent to AuBurn Pharmacy and it been provided the Emergency Use A to ask questions that were answered im authorized to make this request im authorized to make this request, then by me in applying for payment this immunication date in any state it is potient able to make their fine, Medical DPOA Name: OR Verbal authorization give	uthorization Fact Sheet or a Vaccine Inform to my satisfaction. I believe I understand the hardware Authoriza August Pharmacy to is correct. I authorize release of all records minurization registry for myself or on behal own medical decisions? Yes in to Facility Staff Member:	is form to be vaccinated with this vaccine for both the tion Statement prior to vaccination and have the abilitie benefits and risk of vaccination and ask that the vaccineless information and request payment from Medicio act on this request. I request that payment of author of the person named below. No If yes, Patient Signature: Medical DPOA Signature: Internal Use Only	ty to revoke consent at any time. I hav cine be given to me or to the person in re or commercial insurance. I certify t rized benefits be made on my behalf.	e had an opp amed above that the infor	portunity for whom mation inclusion o
Admin Date	Administrator	Admin Signature	II		

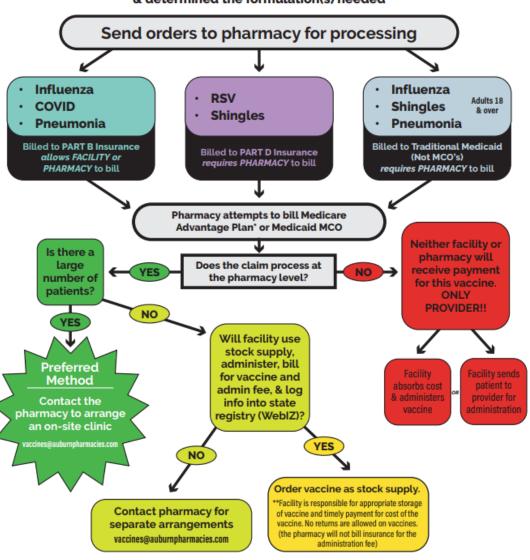






Immunization Decision Tree

You have screened the patient, confirmed eligibility, & determined the formulation(s) needed









Valuable Partners,

We are excited to offer you a new service – a pharmacist solely dedicated to your community's vaccination needs. Now, AuBurn Pharmacy can offer on-site vaccine clinics throughout the year at no additional charge to you or your patients. We understand that your time is valuable, and protecting your patients is of paramount importance to all of us. We are here to help!

We are offering the following vaccines for both residents and staff*:

- Influenza
- COVID
- RSV
- Pneumonia
- Shingles
- ... and others, as requested!

*Staff vaccinations will require insurance to be presented in advance of vaccination day, and payment provided at the time of vaccination, unless facility has committed to pay for the staff vaccination, at which point, it would be added to your bill.

We are proud to support you along each step of the vaccine process. Our services include:

- Billing vaccines
 - To patient insurances*
 - o To facility (for Med A patients or Managed Care stay)
- Administering vaccines (in either a common area or room to room if patients are not ambulatory)
- Reporting vaccinations to the state immunization registry, WebIZ or ShowMeVax

*NOTE: There are some insurances that will only cover certain vaccines if they are administered by a provider in the provider's office. We will work with your team to address these situations as they arise.

To schedule vaccinations, we require:

- Completion of the AuBurn Vaccine Administration Form for all patients eligible for and interested in vaccination
 - Clearly indicate which vaccine(s) are being requested (top section of page)
- Then email that form to us at <u>vaccines@auburnpharmacies.com</u> or fax to 316-201-6273, Attn: Vaccine
 Coordinator. Once these forms are received, our team will contact you and schedule a date

Please feel free to call or email us with any questions. We appreciate all that you do for your communities and we are pleased to assist you in keeping patients as healthy as possible!

Name, Credentials Job Title Pharmacy Name Address Phone

LTC partnering





My Team in Action













Better Education = Higher Vaccination Rates





THE PROFIT MARGIN PER VACCINE RANGES FROM \$5.27 TO \$66.12.

OVER 60% OF PATIENTS
RECEIVE 2 VACCINES
PER VISIT





Vaccines by the Numbers

75% of walk-in customer vaccines billed to Medicare Part B

5% of walk-in customers that get two vaccines at one time

90% of LTC customer vaccines billed to Medicare Part B

90% of LTC customers that get two vaccines at one time







Mike Burns, RPh President and CEO AuBurn Pharmacies

Implementing Practical Leadership Skills

Scott Pace, PharmD, JD
Owner
Kavanaugh Pharmacy





What does developing leadership mean in our pharmacy?

- Focus on the basics (live Vision and Mission)
- Invest time in learning your employee' strengths/weaknesses AND likes/dislikes
- Don't always dictate, involve where possible
- Hire for your culture





Couple of Tools We've Used

- DiSC Assessment Tool
 - Other personality tests are fine too create common language

Yes, And

Weekly 5 min check in





Don't be overwhelmed

 Leadership skills are like clinical knowledge...you've got to always be learning and you have to practice them!







Scott Pace, PharmD, JD
Owner
Kavanaugh Pharmacy
scott@kavanaughrx.com

How to Get, Keep, and Say Goodbye to Employees

Deborah Kelly, PhD, JD, MA
Partner
Manatt





Learning Objectives

- 1.Describe the dos and don'ts of using social media in hiring, managing, and terminating employees
- 2.Explain how to put processes in place that minimize the risk to your business

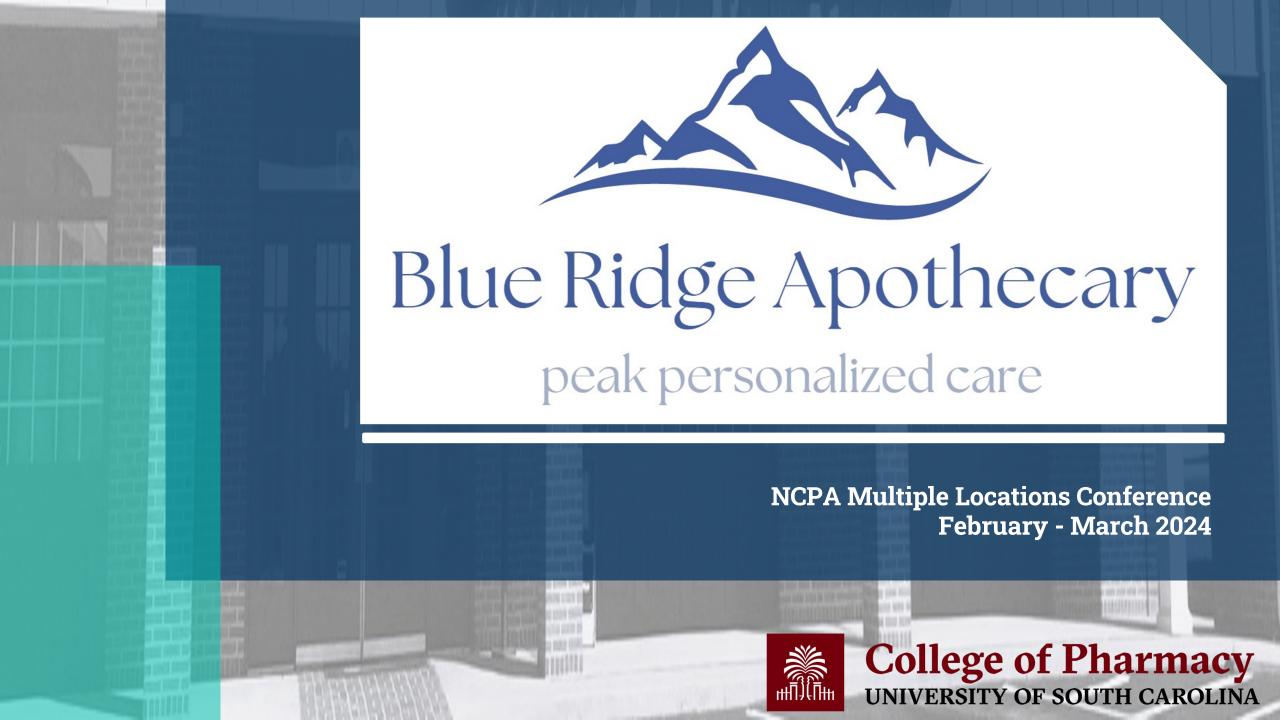




Slides

Due to copyright rules, the slides for "How to Get, Keep, and Say Goodbye to Employees" cannot be shared.





Future Owners

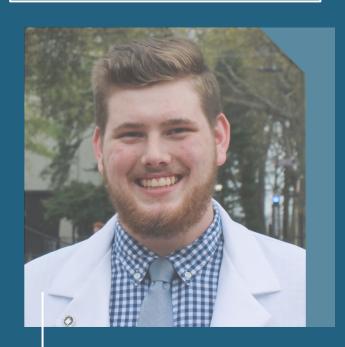
Farehaa Hussain

Jacob King

CharLeigh Steverson



PharmD



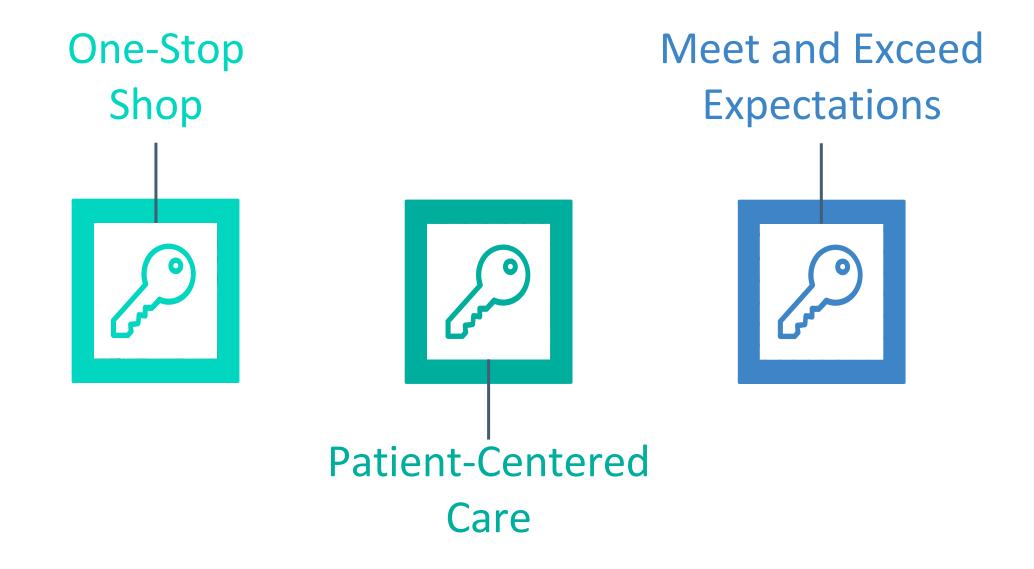
PharmD, MBA



PharmD



Keys To Our Mission and Vision



High Standards of Care



Traditional Dispensing and Counseling



Home Delivery



Comprehensive Medication Reviews



Immunizations



Tobacco Cessation Counseling



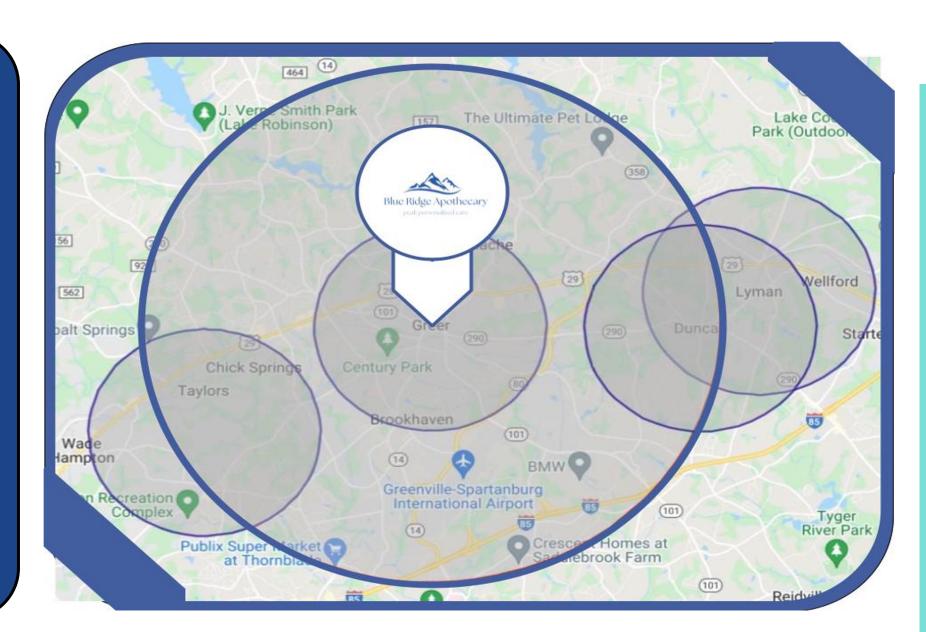
Medication Therapy Management



What's the market radius look like?

Blue Ridge Apothecary's Market

- Primary market within 5 mile radius of store
- Delivery radius of
 5 miles provides
 baseline coverage
- 3 mile radius around to account for entirety of town
- 10 minute drive or less for patient convenience







Affan, 25

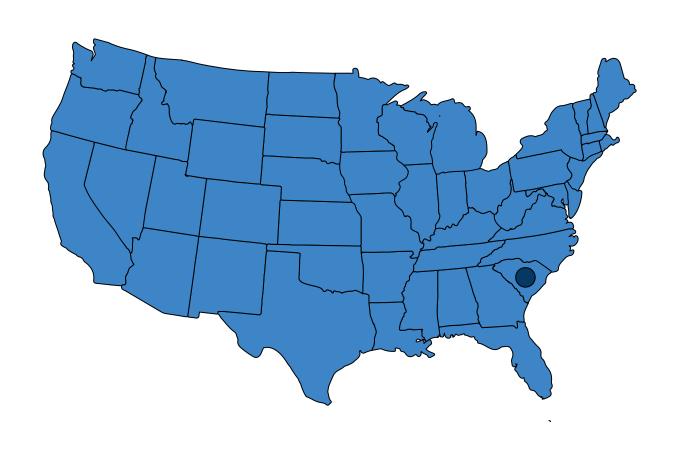


Sarah, 38 and Ty, 36



Lexapro, 2

Why do we need these services?

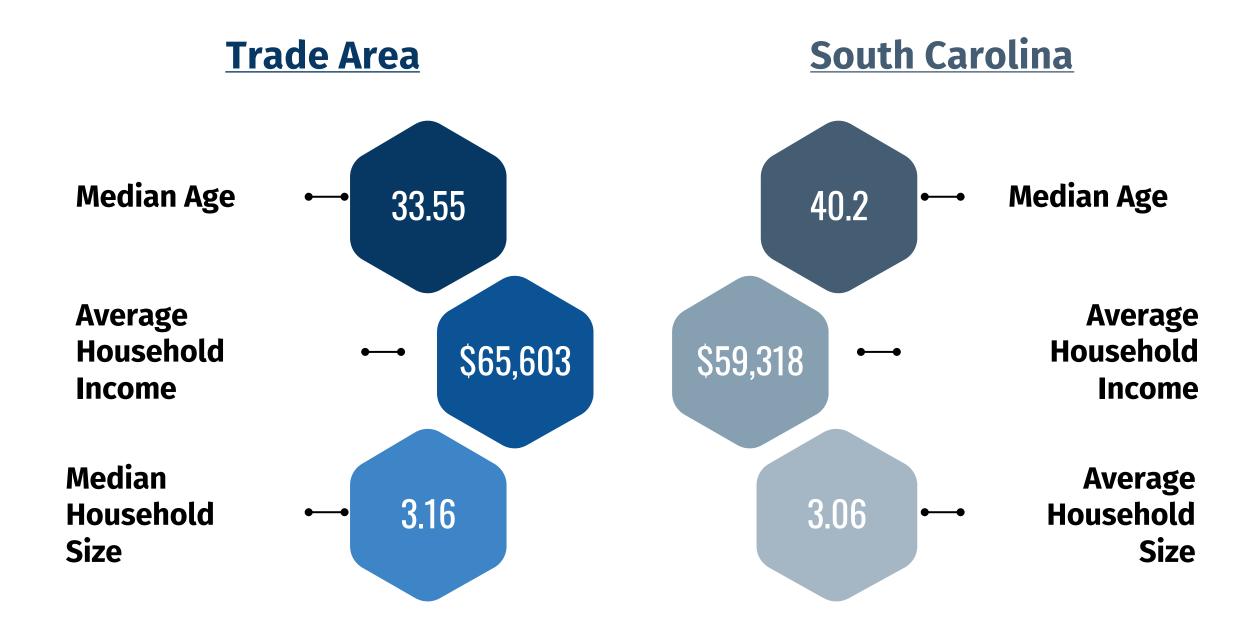


49th In Cost of Care

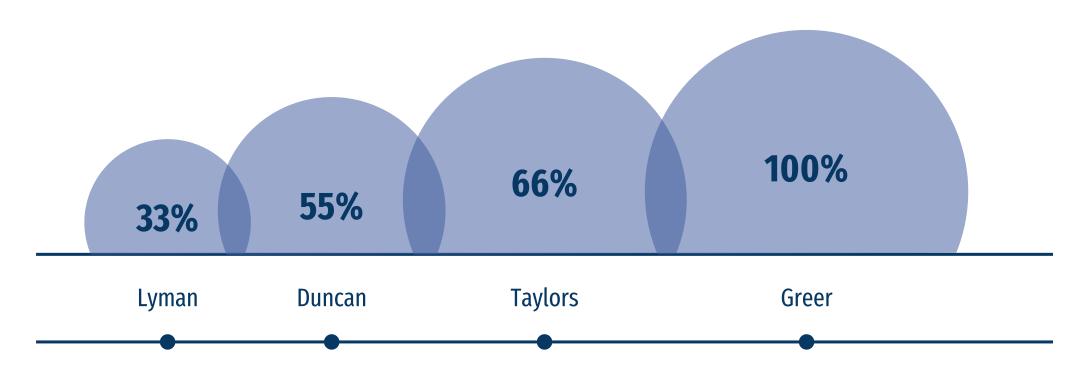
41st For Health Outcomes

32nd For Access of Care

Demographic Comparison



Percentage of Market Coverage





The Patient and Prescription Market

Town	Population	Population in Trade Area ¹	Prescription Volume ²	Potential Prescription Revenues ³
Greer	38,865	38,865	660,705	\$39,391,232
Taylors	23,222	15,327	260,551	\$15,534,041
Duncan	4,041	2,223	37,783	\$2,252,643
Lyman	6,321	2,086	35,461	\$2,114,173
Total	77,449	58,500	994,500	\$59,292,090

^{1.} Based on percent market coverage in previous slide

^{2.} Assuming each patient received 17 prescriptions annually per 2020 NCPA Financial Digest

^{3.} Assuming each prescription is \$59.62 per 2022 NCPA Financial Digest

Competition in the Trade Area



Three locations within trade area

Hours recently reduced in 2/3 stores by one to two hours per day

Walgreens

Two locations within trade area

Hours recently reduced in one store, second store is temporarily closed

Walmart One location within trade area Hours recently reduced by two hours per day

Mail Order

Liberally
estimated
performance to
value above
Blue Ridge
Apothecary

Delivery available from FedEx, UPS, and USPS in area

Status of Market Competition

Pharmacy	Total Rx Filled Daily ¹	Annual Rx Filled ²	Annual Rx Revenue ³	Percent of Total Market
Blue Ridge Apothecary	145	45,240	\$2,697,209	4.55%
CVS	1,750	546,000	\$32,552,520	54.91%
Walgreens	650	202,800	\$12,090,936	20.39%
Walmart	300	93,600	\$5,580,432	9.41%
Mail Order	150	46,800	\$2,790,216	4.71%
Total	2,995	934,440	\$55,711,313	93.96%

^{1.} Summation of values reported from stores in trade area 2. Assuming pharmacy is open 28 days of the month

^{3.} Assuming each prescription is \$59.62 per 2022 NCPA Financial Digest

\$3,580,777

In Rx Revenue Unclaimed in Market

Breakdown of the Cost of Acquisition

Valuation of Pharmacy

Average Gross Profits

\$592,403

15% Sales + Inventory

\$671,392

\$8 per Annual Rx + Inventory

\$601,480

Annual Gross Profit

\$690,149

Average of Annualized Rx Volume

\$561,600

20% Gross Revenue

\$592,403

~\$620,000

Summary of Loan Request

Name of Business:

Blue Ridge Apothecary

109 North Main Street

Greer, SC 29650

Amount of Loan Request: \$1,554,080.00

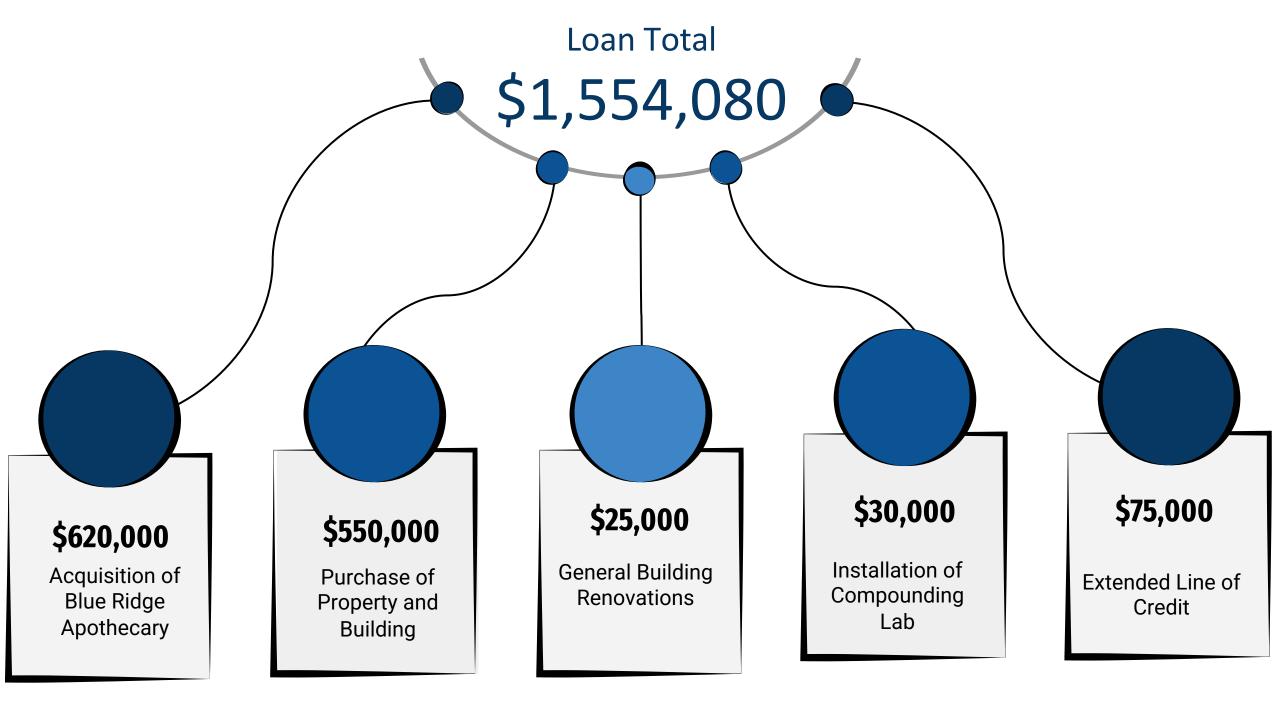
Terms of Loan Request: 25 Year Loan Term

7.75% Fixed Interest Rate

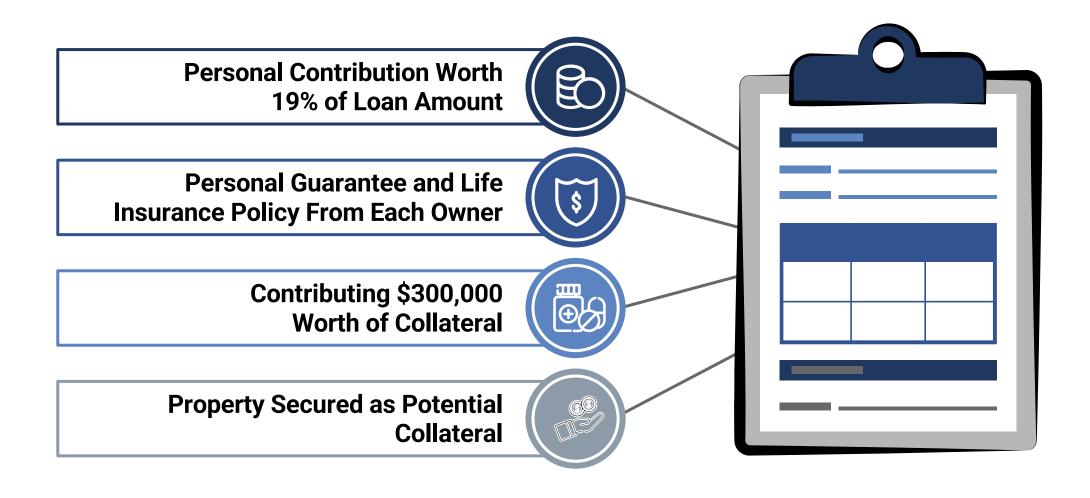
Extended line of credit in the amount of

\$75,000

Date of Loan Request: October 14th, 2023

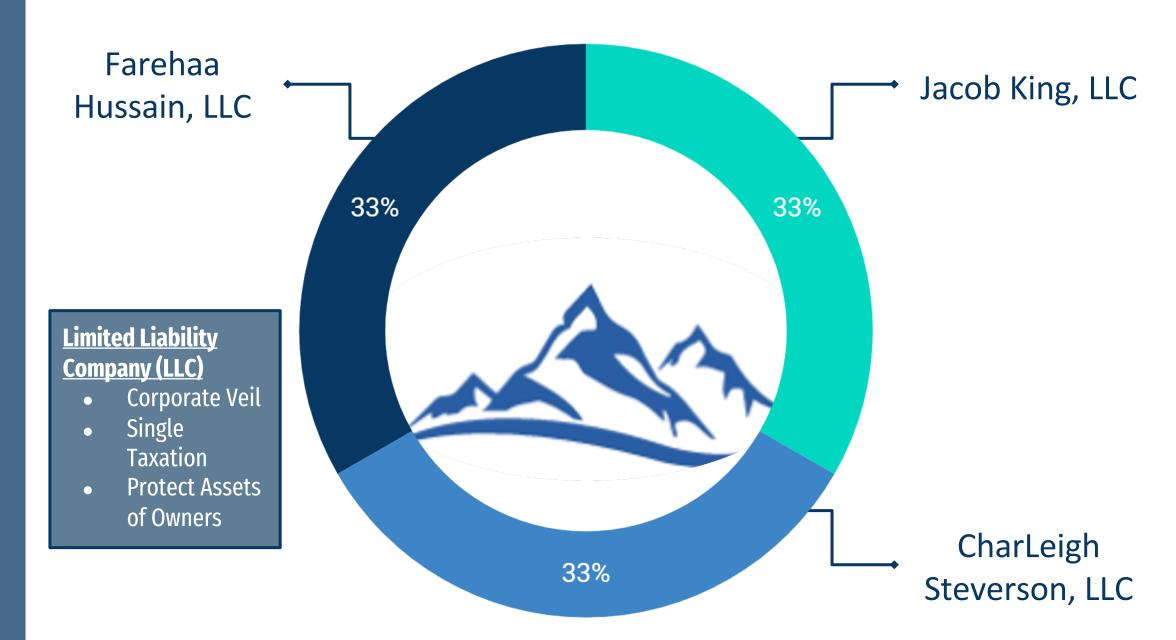


Keeping Your Loan Secured

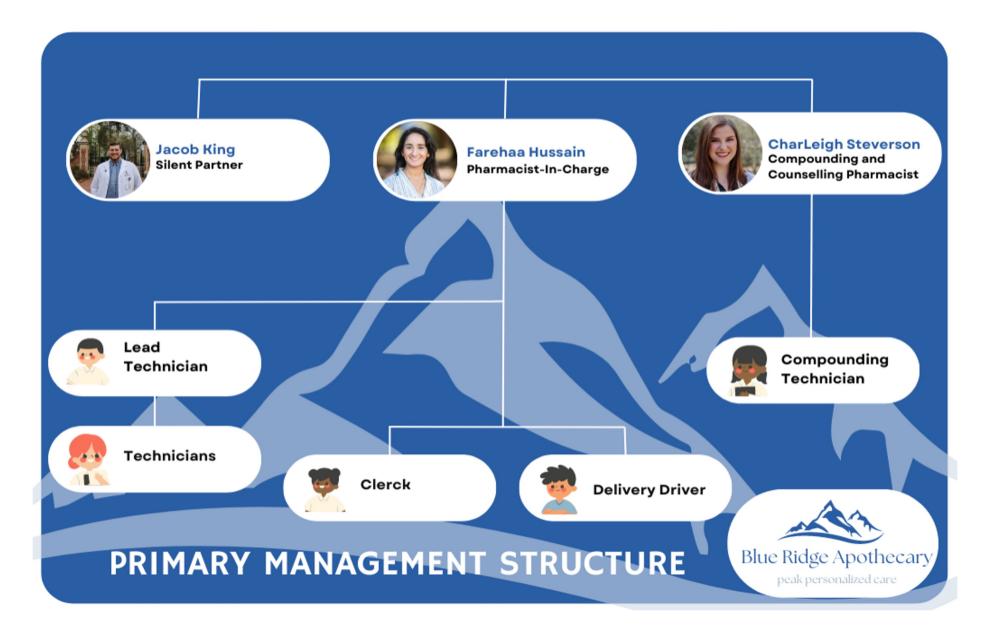


Legal and
Business
Structure PostAcquisition

Legal Structure



Management Structure



A Much Needed Change for the **Community of** 05 Comm Greer

Pharmacy Pre-Renovation

Directory

- 1. Entrance
- 2. Front End
- 3. Front Counter
- 4. Drive Thru
- 5. Pharmacy

Shelves

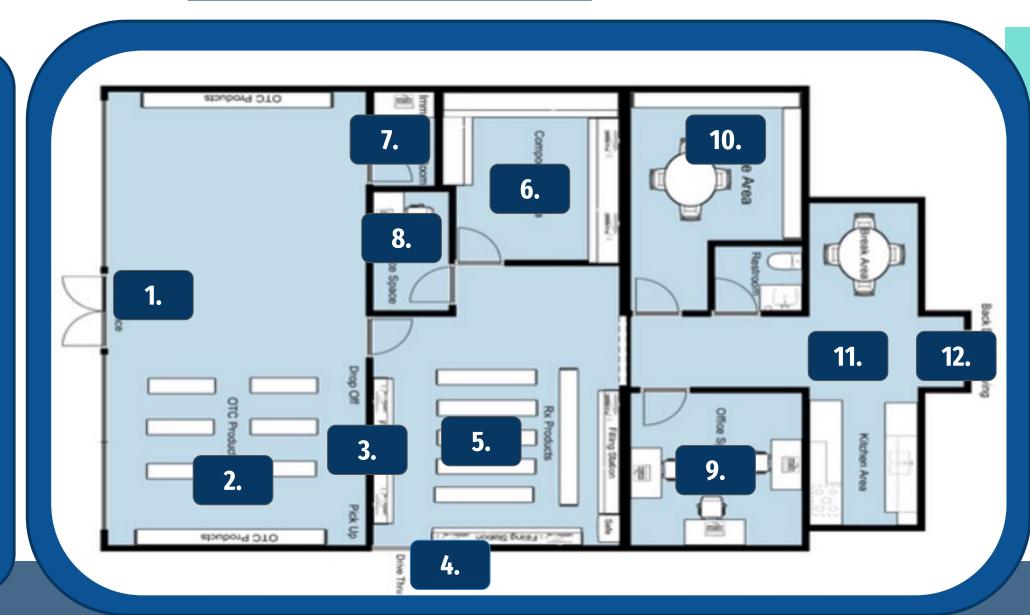
6. Compounding

Room

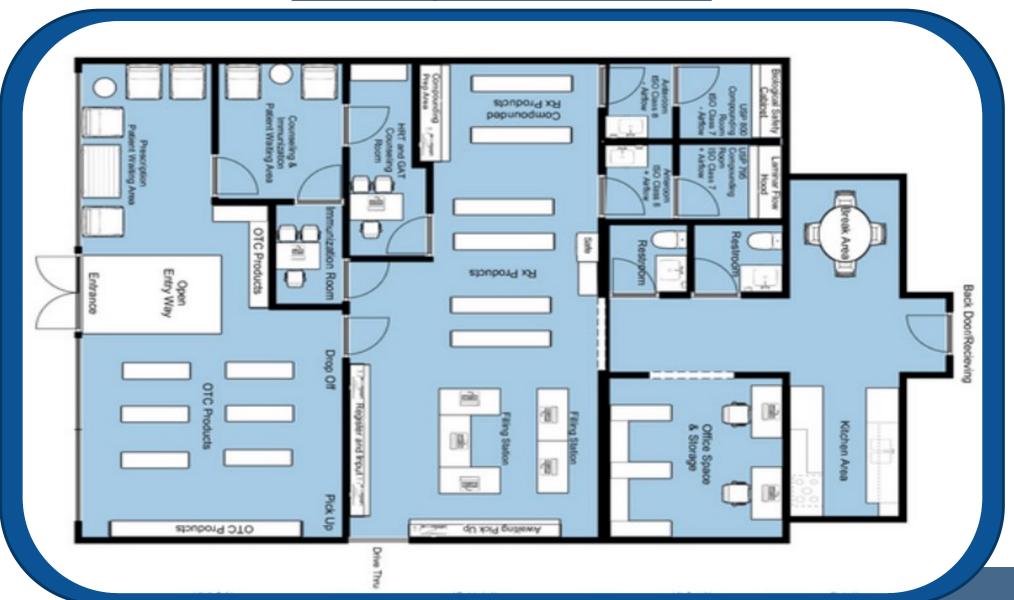
7. Immunization

Room

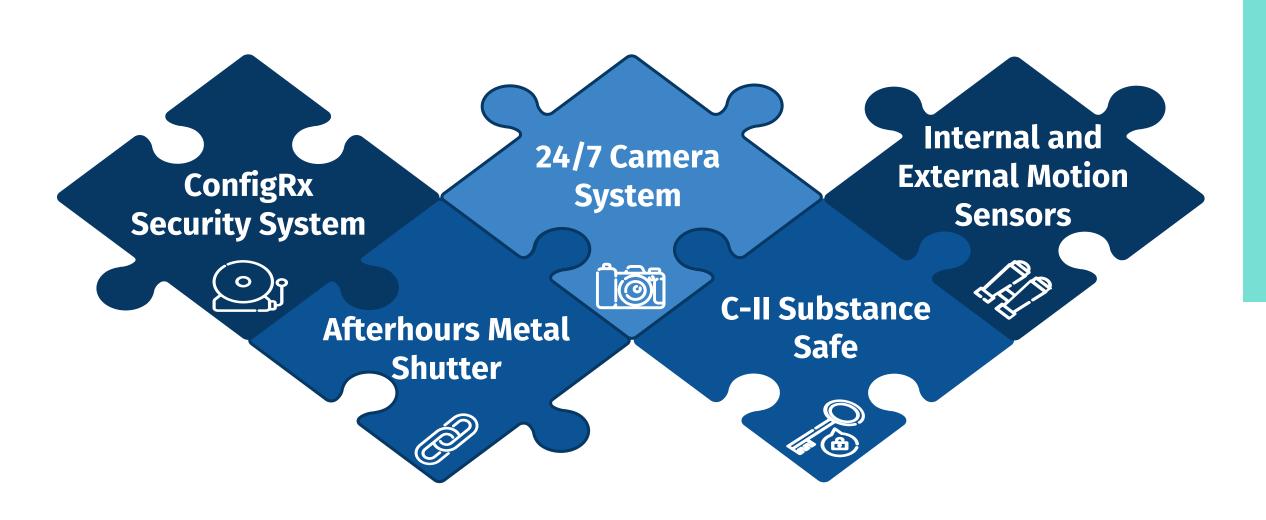
- 8. Office
- 9. Office
- 10. Storage
- 11. Break Area
- 12. Receiving



Pharmacy Post-Renovation



Protecting Your Investment



Expanding and Enhancing Our Services

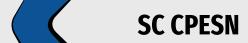
OUR PARTNERS















Flip The Pharmacy



Enhancing Current Services



Sterile and Non-Sterile Compounding



Veterinary Compounding



Multilingual Services





Point of Care Testing and Test-To-Treat Program

Rapid Testing for

- Influenza A+B
- Covid-19
- Combination Flu and Covid-19
- Strep A

Agreement with "Main Street Medic" to allow treatment of influenza and strep A

Emergency Use Authorization of Paxlovid to allow treatment of Covid-19



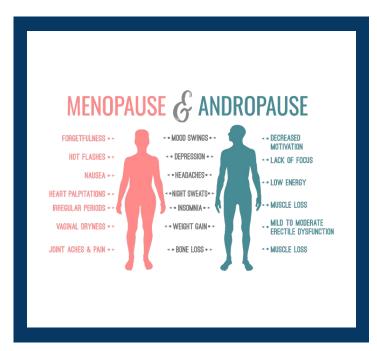
Contraceptive Prescribing and Administration

Pharmacy Access Act

- Each pharmacist to complete certificate program regarding contraception
- Provide each patient with informed consent and self-screening tool
- Patient to be counseled and PCP to be notified
- Eligibility: All patients 18 years or older, or less than 18 years of age with evidence of a past contraceptive prescription

	Date of Birth/AgeWeightDo you have health insurance? Yes / No		
	Nhat was the date of your last women's health clinical visit?	_	
	Any allergies to Medications? Yes / No If yes, list them here	_	
1	Do you have a preferred method of birth control that you would like touse?		
4	□A daily pill □A weekly patch □A vaginal ring □Injectable (every 3 months)		
1	Do you think you might be pregnant now?	Yes□	Non
2	What was the first day of your last menstrual period?	/_	
3	Have you ever taken birth control pills, or used a birth control patch, ring, or injection?	Yes 🗆	No 🗆
_	Have you previously had contraceptives dispensed to you by a pharmacist?	Yes	No 🗆
	Did you ever experience a bad reaction to using hormonal birth control?	Yes□	No 🗆
	- If yes, what kind of reaction occurred?		
	Are you currently using any method of birth control including pills, or a birth control patch, ring or shot/injection?	Yes 🗆	No 🗆
	- If yes, which one do you use?		
4	Have you ever been told by a medical professional not to take hormones?	Yes□	No 🗆
5	Do you smoke cigarettes?	Yes□	No 🗆
6	Have you had a recent change in vaginal bleeding that worries you?	Yes 🗆	No 🗆
7	Have you given birth within the past 21 days? If yes, how long ago?	Yes 🗆	No 🗆
8	Are you currently breastfeeding?	Yes 🗆	No 🗆
9	Do you have diabetes?	Yes	No 🗆
10	Do you get migraine headaches?	Yes 🗆	No 🗆
10a	If so, have you ever had the kind of headaches that start with warning signs or symptoms, such as flashes of light, blind	Yes 🗆	No 🗆
	spots, or tingling in your hand or face that comes and goes completely away before the headache starts?		
11	Are you being treated for inflammatory bowel disease?	Yes 🗆	No 🗆
12	Do you have high blood pressure, hypertension, or high cholesterol? (Please indicate yes, even if it is controlled by medication)	Yes 🗆	No 🗆
13	Have you ever had a heart attack or stroke, or been told you had any heart disease?	Yes 🗆	No 🗆
14	Have you ever had a blood clot?	Yes □	No 🗆
15	Have you ever been told by a medical professional you are at risk of developing a blood clot?	Yes 🗆	No 🗆
16	Have you had recent major surgery or are you planning to have surgery in the next 4 weeks?	Yes 🗆	No 🗆
17	Will you be immobile for a long period? (e.g. flying on a long airplane trip, etc.)	Yes 🗆	No 🗆
18	Have you had bariatric surgery or stomach reduction surgery?	Yes 🗆	No 🗆
19	Do you have or have you ever had breast cancer?	Yes 🗆	No 🗆
20	Have you had a solid organ transplant?		
21	Do you have or have you ever had hepatitis, liver disease, liver cancer, or gall bladder disease, (yellow skin or eyes)?		
22	Do you have lupus, rheumatoid arthritis, or any blood disorders?		Preside In
23	Do you take medication for seizures, tuberculosis (TB), fungal infections, or human immunodeficiency vin	-	
	- If yes, list them here:	1	100
24	Do you have any other medical problems or take any medications, including herbs or supplementary to the control of the control		
	If yes, list them here:		
5	Signature Date_	١	

Bioidentical Hormone Replacement Therapy



Hormone Replacement

27% of Trade Area is between ages 45 and 65, ~2% higher than the state average



Gender Affirmation

Having access to genderaffirming care has been shown to reduce self-harm and suicidal ideation by 73%

PioneerRx and RxLocal







Dispensing Services

- Dispensing System
- MedSync
- MTM Services
- Care Plan

Development **Mobile App Services**

- Refill Requests
- Profile Updates
- OTC Ordering

Marketing Overview

Marketing Materials

Physical Materials

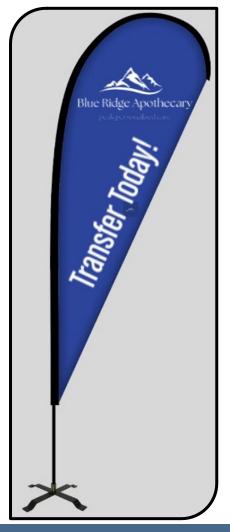
- Business Cards
- Road Signs
- Koozies
- Door Hangers
- Local Sports Team Sponsorships
- Branded T-shirts

Digital Materials

- Geofencing Ads on Facebook and Google
- Local Radio Ads
- Moonlight Movie Ads







Marketing Activities



New Owner's Meet and **Greet Event**



Greer International Festival Tabling



Annual Freedom Blast Blood Drive



Greer Christmas Parade Float

Timeline of New Services

Store

Acquisition

Months 1 - 3: Good Faith Period

POC Testing
Month 1:
Begin utilization of
POC and Test-to-treat
Services

Store

Renovation Months 3 - 4: Construction of new pharmacy layout

PioneerRx

Months 4 - 6: Pioneer University and System Transfer

Pharmacy-Based Contraceptives

Month 6: Begin counseling on and prescribing contraceptives

HRT and GAT

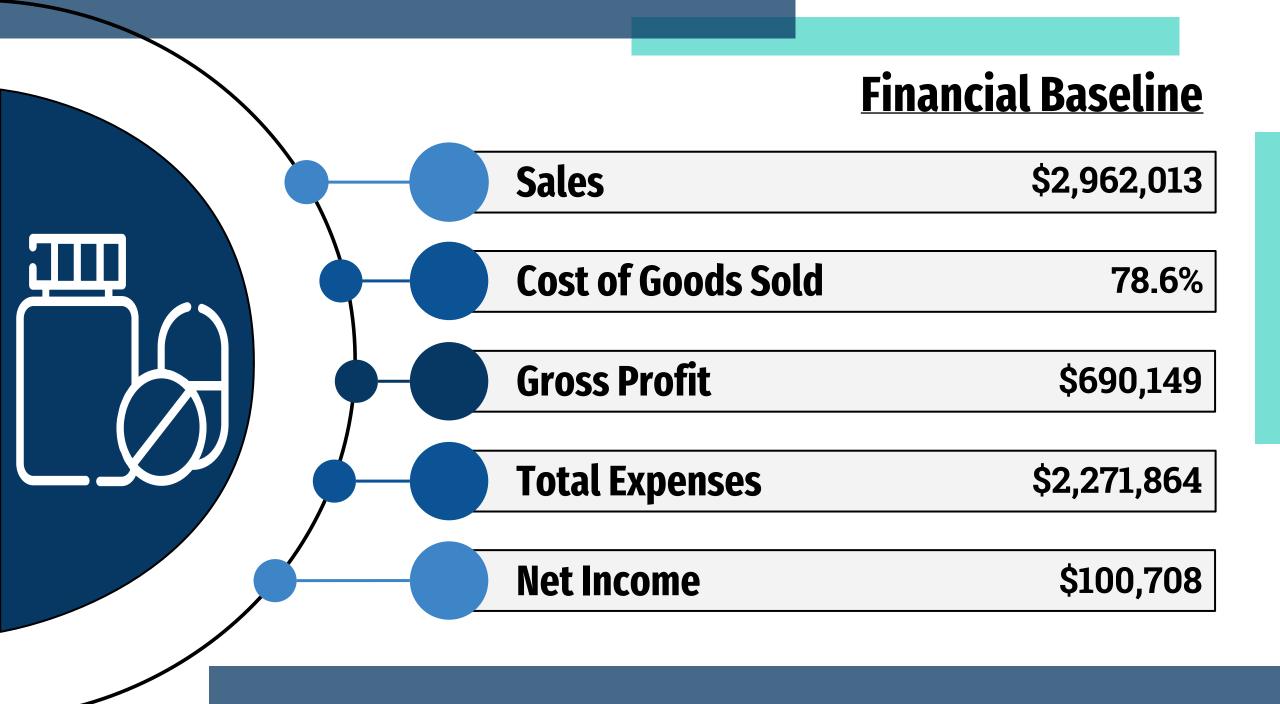
services

Program
Month 13: Launch pilot
program for bHRT

Compounding - Sterile and Non-Sterile

Month 9: Launch new compounding services including veterinary compounds





Prioritization of Cash Based Services



Hormone Therapy Counseling

Estimated Revenue per Hour: \$120

COGS: ~50%

Net: \$60/Hr



Compounded Products

Estimated Revenue per prescription: \$65.00

COGS: ~40%

Net: \$39/Rx



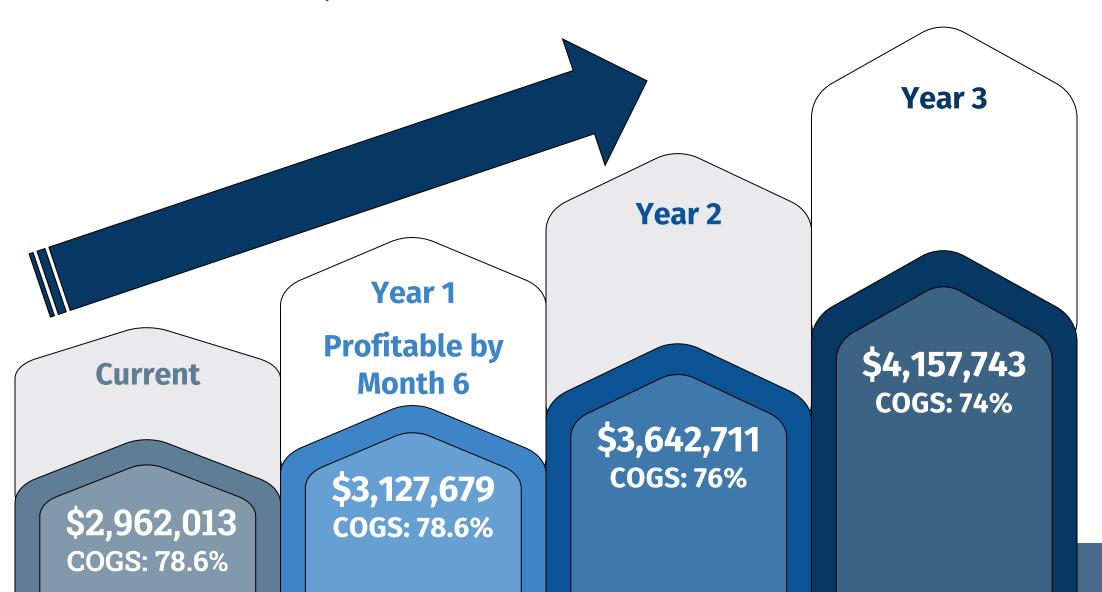
Point of Care Testing

Estimated Revenue per Test: \$85.00

COGS: ~20%

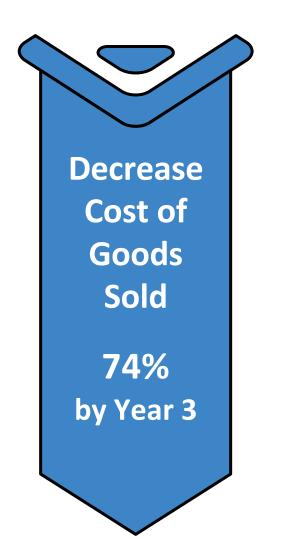
Net: \$68/Test

Projects Sales and Cost of Goods Sold



The Primary Takeaway







Tenant-Based Revenue





Estimated Revenue per Business per Month: \$3,000

Rent to increase by 5% annually

Return on Investment

\$1,554,080 7.75% Interest

Your Investment

Protected by Collateral, Personal Contribution, and Life Insurance Policies! \$11,738 per Month for 300 Months

Repayment

20% of Net Profits will be contributed to pay loan back faster!

~\$2,000,000 Paid in Interest

Ready to Invest Again

Full loan amount will be paid in 25 years or sooner!

Prospective SWOT Analysis

Strengths

- Community presenceStarting customer base
- Proximity to primary and urgent care facilities

Opportunities

- CPA with Main Street Medic
- Expansion into PrEP and PEP prescribing and administration

W

Weaknesses

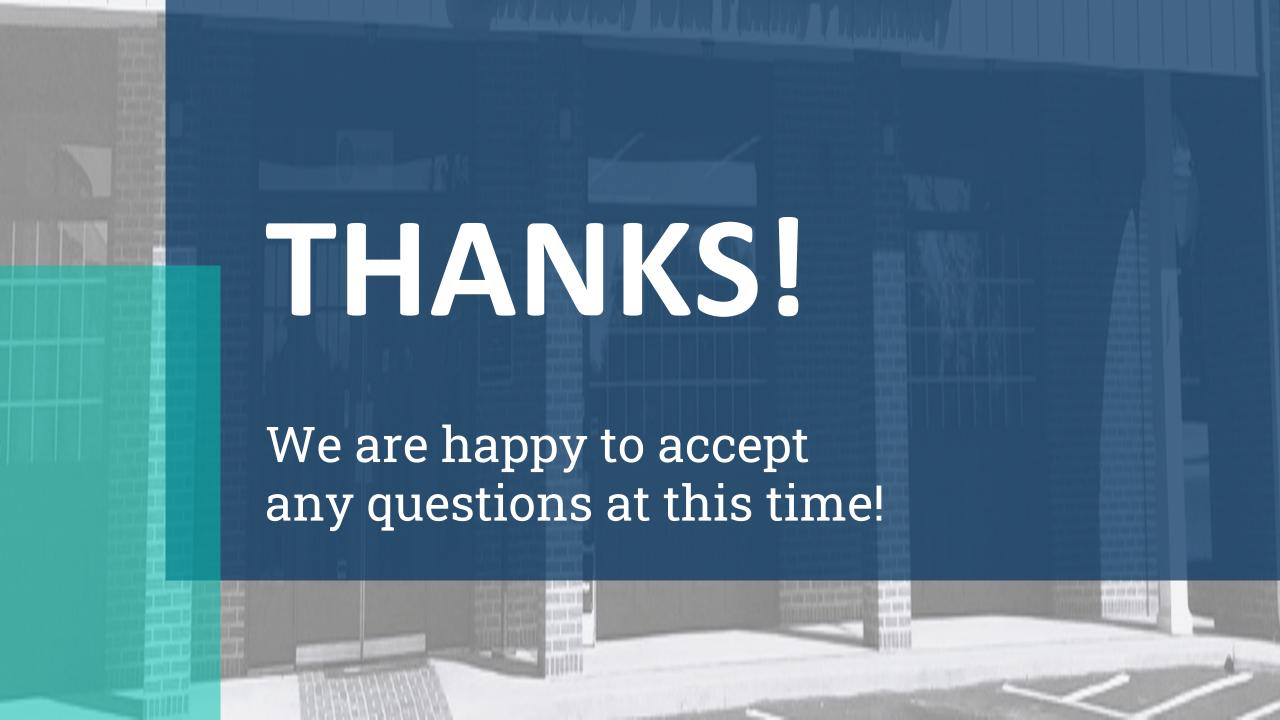
- Expansion restricted by building type
- Limited available market share

T

Threats

Heavy competition present

- Political opposition to services
- DIR Fee Changes



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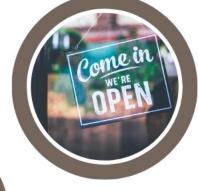
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The NCPA Foundation improves community-based health care access by supporting efforts that promote the sustainability and growth of independent community pharmacists, the most accessible health care provider, through scholarships, grants, and ownership development.











The NCPA Foundation, a 501(c)(3) organization, was established in 1953. Contributions are deductible for income tax purposes to the extent permitted under federal tax law (Tax ID: 90–0633086)





Building and Scaling Your LTC at Home Services

Lindsay Dymowski Constantino

Cofounder, President
Centennial Pharmacy Services
LTC@Home Pharmacy Network (CPESN LTC@HOME)



Learning Objectives

1. Discuss opportunities to scale your LTC at home operation across multiple locations.





Let's See Who Is Here....

- How many pharmacies here are retail only?
- How many pharmacies here are LTC only?
- How many pharmacies are combo?
 - Combo at the location level or both retail & LTC in ecosystem
- Who is familiar with LTC@Home?
- Who is billing LTC@Home?



LTC@Home Is....

A sector of pharmacy supporting patients who qualify for LTC level of service, but reside in the community, not in an institutional setting.



Why is it so Important?

Pharmacy

- Provided fair reimbursement based on level of service provided to the patient.
- *QUALITY METRICS*

Payer

- Has pathways for care and reimbursement structures for programming development.
- *QUALITY METRICS*

Provider

- Supported by a team of medication experts to help with care initiatives, gaps, and communication
- *QUALITY METRICS*

Patient

- Has needed LTC level of pharmacy support to help manage chronic conditions and age in place.
- *QUALITY OF CARE*
- *QUALITY OF LIFE*

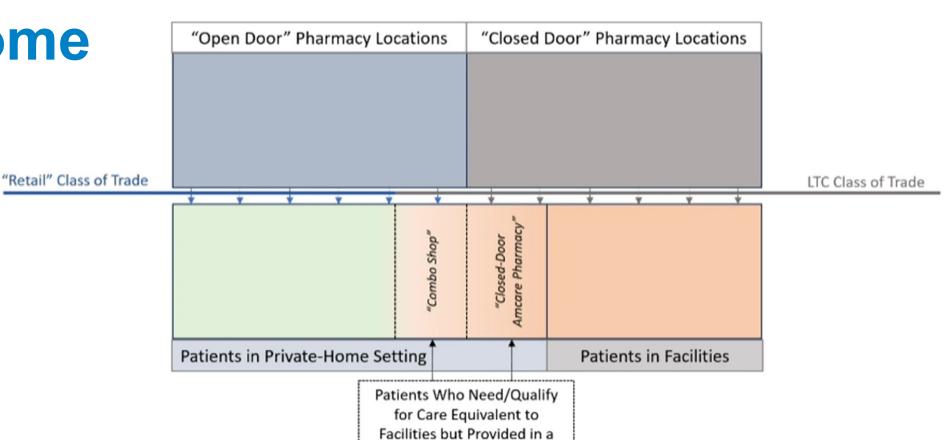
Plan

- Has greater pharmacy support in their ecosystem for the patients who are at highest risk.
- *QUALITY METRICS*

EVERYBODY WINS!



Where does LTC@Home Fall?



Private-Home Setting

What does that look like operationally?.....



Lindsay's Pharmacy 123 Main Street USA Pharmacy License 12345678 DEA License 87654321 **RETAIL Class of Trade** LTC Class of Trade Retail NPI: 2222222222 LTC NPI: 5555555555 Retail NCPDC: 333333 LTC NCPDP: 66666 Retail Medicaid: 4444444 LTC Medicaid: 77777 Retail Medicare: ZZZZZZZZ LTC Medicare: HHHHHHHHH Retail 3rd Party Contracts LTC 3rd Party Contracts Community-based patients Traditional LTC At-Home LTC Community-based patients Skilled facilities, assisted qualifying for LTC level of living, group homes, etc. support.



LTC@Home has a unique service set

Service Set	In-House	Outsource	LTC (all)	Unique to LTC at Home
Comprehensive Inventory and Inventory Capacity	Yes	No	Yes	
Pharmacy Operations and Prescription Orders	Yes	No	Yes	
Specialized Packaging	Yes	Limited	Yes	
IV Medications	Yes	Yes	Yes	
Compounding and Alternative Forms of Drug Composition	Yes	Yes	Yes	
Pharmacist On Call (24/7/364)	Yes	Yes	Yes	
Delivery	Yes	Yes	Yes	
Miscellaneous Reports, Forms, and Prescription Ordering Supplies	Yes	No	Yes	
Dispensing Medication Review	Yes	No	No	Yes
Care Coordination with Transition of Care Management	Yes	No	No	Yes
Comprehensive Patient Care Documentation	Yes	No	No	Yes
Emergency Log Books	Only applicable for facility-based long term care services.			
Emergency Boxes	Only applicable for facility-based long term care services.			

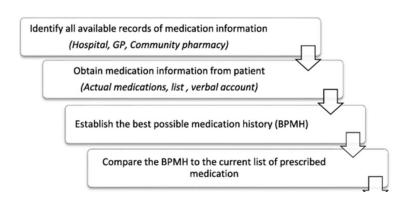


LTC@Home Documentation

Dispensing Medication Review

Patient Qualification

Medication
Acquisition Attestation
(Delivery or Pick Up by Agent)

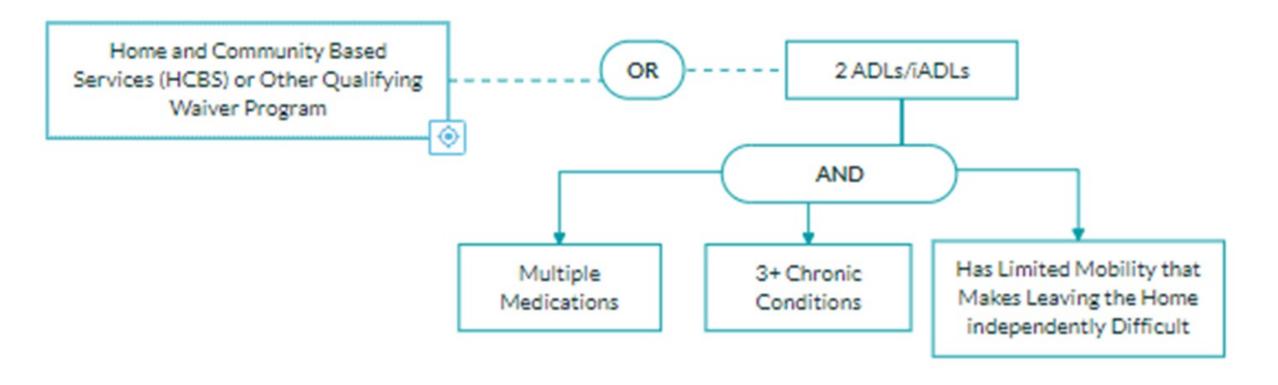








Who is the LTC@Home Patient?







Hub and Spoke LTC@Home

- The hub-and-spoke model is a strategic approach to service delivery that involves centralizing certain operational functions (hub) while maintaining multiple service locations (spokes) to provide care and support to patients in their homes.
- In the context of LTC at Home Services, the hub serves as the central point for medication fulfillment, coordination of care, and administrative functions, while the spokes represent the satellite locations or branches where patients receive direct care and services.





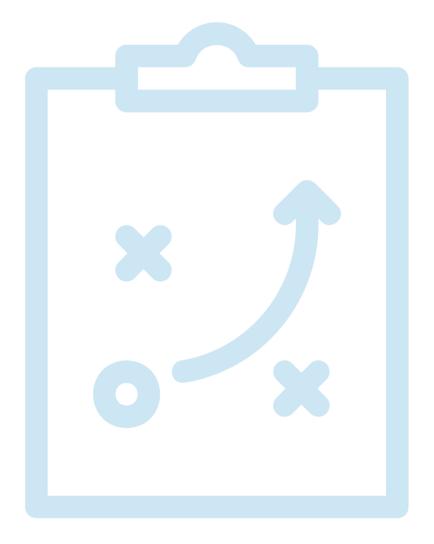
Benefits

- By centralizing medication fulfillment and coordination of care at the hub, pharmacies can achieve economies of scale, optimize inventory management, and streamline operational processes. Bulk purchasing, centralized staffing, and standardized workflows contribute to reducing overall operational costs and maximizing resource utilization across multiple locations.
- By offering a comprehensive suite of LTC at Home Services across multiple locations, pharmacies can attract a larger patient base, increase service utilization, and diversify revenue streams through service fees, reimbursements, and partnerships with healthcare providers.



Logistics

- •Prescription Processing: Streamlined prescription processing workflows, electronic prescribing systems, and interoperable communication platforms to facilitate seamless coordination between the hub and spoke pharmacies.
- •Scheduling and Routing: Efficient scheduling and routing systems for medication deliveries, clinical services, etc. to optimize resource allocation and minimize travel time and costs.

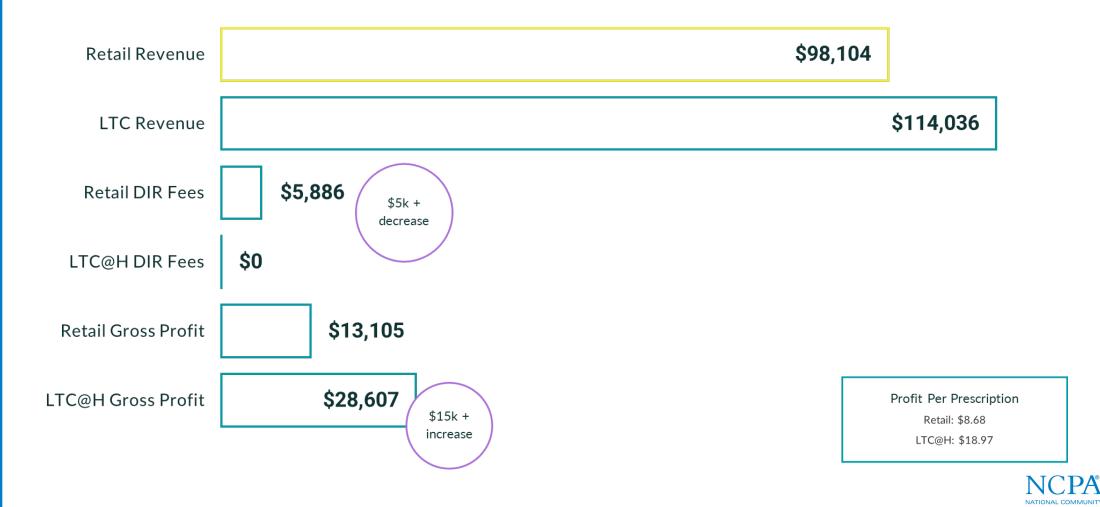






Is this Worth It for My Pharmacy?

ROI Based on 1 BIN for 1 National Payor - 150 Patients - 1508 RXs - 4 Week Survey



Implementation Strategy

Standardizing Processes: Develop standardized protocols, workflows, and quality standards to ensure consistency and efficiency across all locations. **Establishing Clear Communication Channels:** Implement robust communication channels and protocols to facilitate seamless coordination and information sharing among the hub, spokes, healthcare providers, and patients. Leveraging Technology: Utilize technology solutions such as, cloud PMS, and mobile applications to enhance communication, care coordination, and remote monitoring.



Helpful Resources

• NCPA LTC Division

• CPESN LTC@HOME





Lindsay Dymowski Constantino

Cofounder & President Centennial Pharmacy Services

Cofounder & President LTC@Home Pharmacy Network (CPESN LTC@HOME)

Chief Parental Officer, Household Constantino

Contact:
L.DYMOWSKI@LTCAH.COM
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What's ahead for pharmacy benefits?

Ann Lawlor

Vice President Network Contracting & Strategy Optum Rx United Health Group



Disclosure Statement

There are no relevant financial relationships with ACPE defined commercial interests for anyone who was in control of the content of the activity.

This presentation is meant to be informational and not to promote any particular company.





Learning Objectives

- 1.Describe health equity programs in the community pharmacy space.
- 2. Identify new options for 2025 for clients to engage with a pharmacy clinically integrated network and medication adherence programs.
- 3. Identify opportunities for a PBM to improve self serve and admin requirements for community pharmacies.



Key Stats











26,000Community
Pharmacies

2,414
Directly
Contracted
Agreements

Relationship with 7 PSAO's

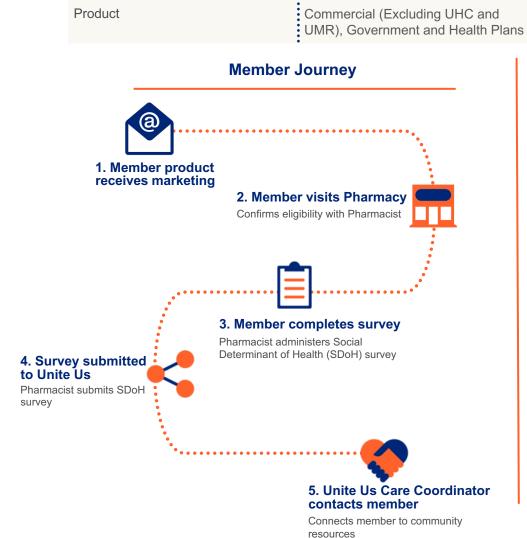
1,012 Rural Pharmacies

812 340B pharmacies

Resource Bridge

Resource Bridge

Phase



LOBs

Pharmacist submits SDoH survey. Pharmacist action complete contacts member

Operational Ready Cert

Scheduled: Mar 27, 2024

Pharmacist Journey



3. Survey submitted to Unite Us

5. Unite Us Care Coordinator

Sales Ready Cert

Achieved: Jan 12, 2024

Connects member to community resources

5. Payment

Optum remits payment to Pharmacy - \$25/Survey

Overview

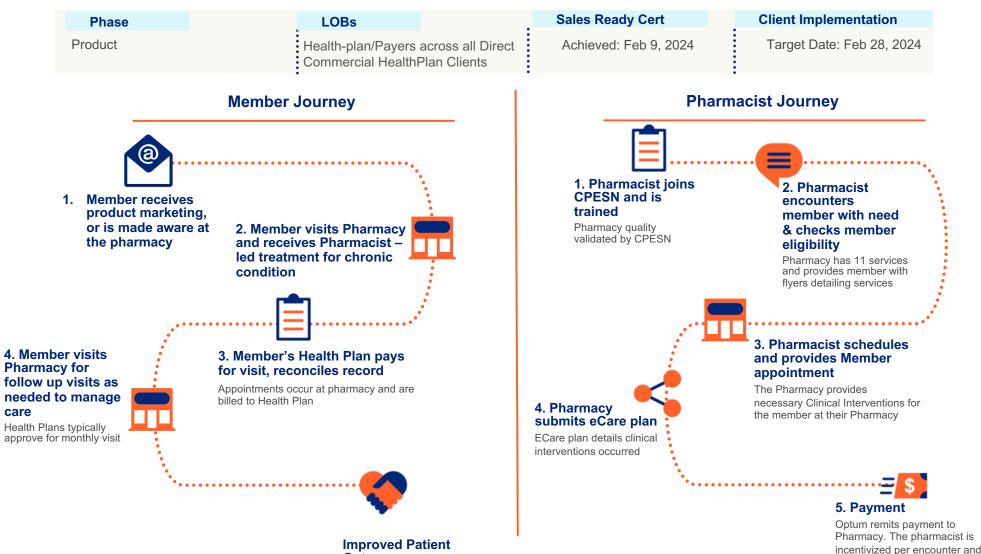
Resource Bridge is designed to address the social determinants of health affecting ORx members and aims to connect members with essential community resources through our partnership with Unite Us.

The Unite Us platform enables pharmacies to play a pivotal role in improving the lives of our members by connecting members with critical needs such as housing, utilities, transportation, and more.

The product also provides supplemental income to partnered pharmacies for their participation in survey administration, providing an additional revenue stream for Health Plans with in-house pharmacies.

Bridge to Wellness

Bridge to Wellness



Outcomes

Overview

for each intervention.

Bridge to Wellness is a product designed to enhance data-driven patient-care opportunities for our clients' members at their pharmacy.

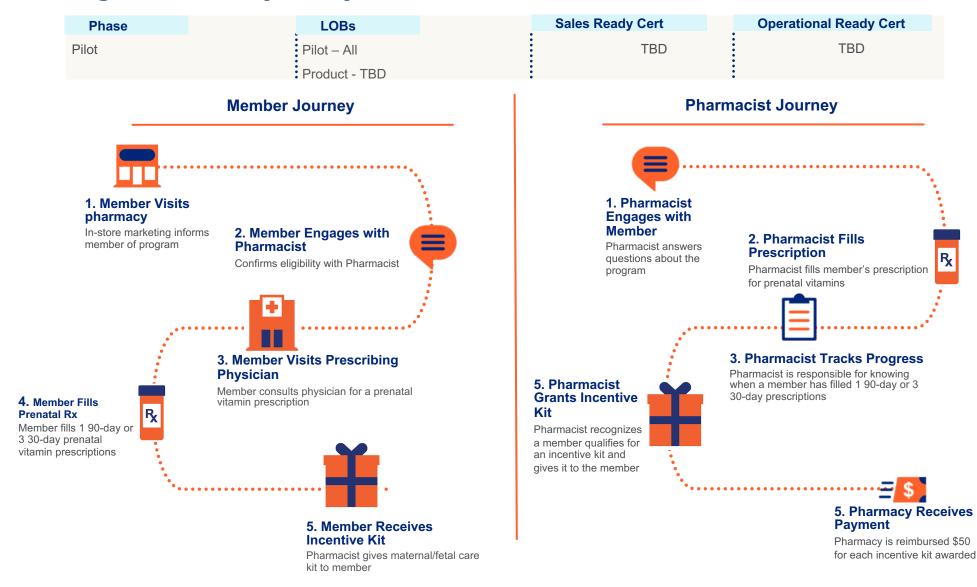
Bridge to Wellness delivers hightouch, provider - administered medication services that closes gaps in care, promotes medication adherence and improves health outcomes through more accessible clinical engagement by a licensed pharmacist.

The program is a partnership between Optum Rx and CPESN USA, a clinically integrated network (CIN) of pharmacy providers organized as a network of ~ 3.500 local community pharmacies. Our product offering supports the goal of bolstering independent pharmacies by enhancing their scope of services and leveraging the expertise of Pharmacists who interact with members more frequently, improving health outcomes and decreasing health care costs through effective disease management solutions provided at a lower cost-of-care than traditional clinical settings.



Bridge to Healthy Baby

Bridge to Healthy Baby



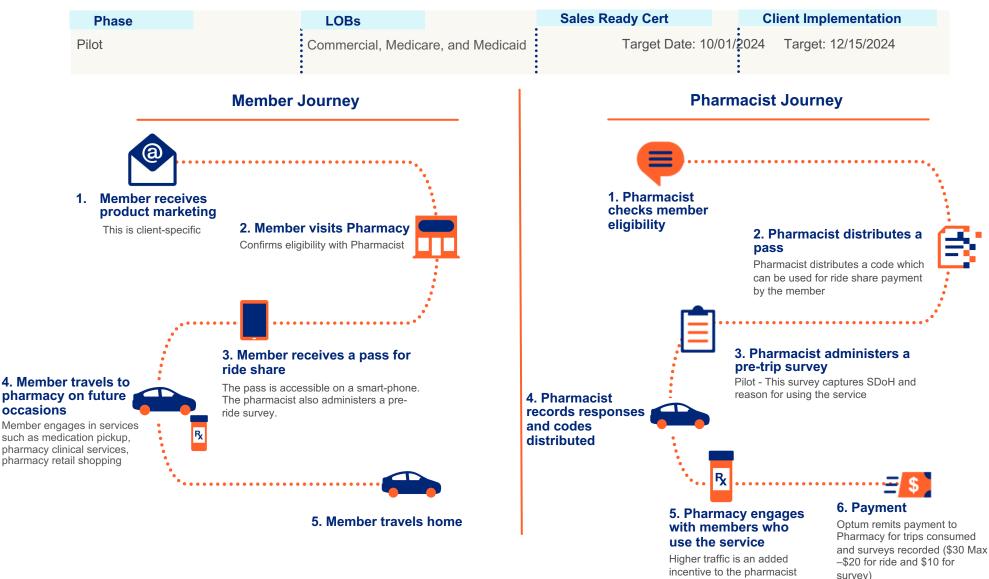
Overview

The Bridge to Healthy Baby pilot is a health equity program administered by OptumRx and focused on promoting prenatal healthcare and adherence to prenatal vitamins.

The pilot aims to incentivize pregnant OptumRx women of all lines of business to attend prenatal provider care appointments and adhere to a prescription prenatal vitamin regimen to improve infant and maternal health outcomes. The initiative offers maternal care accessories and wallet cards for the Maternal Mental Health Hotline to mothers who fill one 90-day or three 30-day prescriptions for prenatal vitamins.



Bridge to Pharmacy Care



Overview

Bridge to Pharmacy Care is a Health Equity innovation in the pharmacy setting. The product removes friction for Optum Rx members who may be impacted by pharmacy deserts through facilitating rides to and from the pharmacy, with the help of the pharmacy staff.

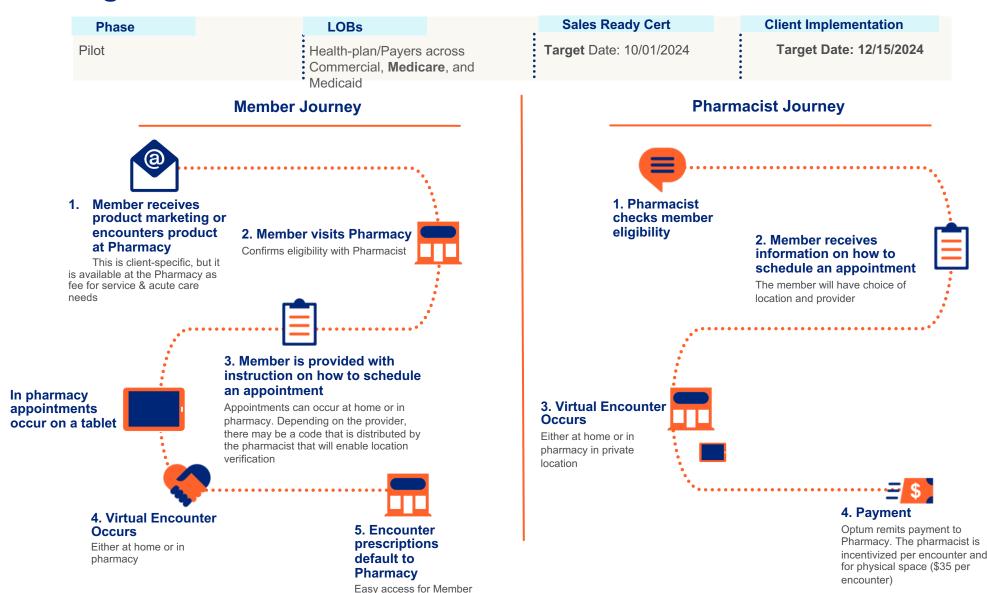
Optum Rx facilitates payment and creates ride share access to share with the pharmacy. The member receives their ride share pass and then has autonomy in when they schedule their visit and return trip during business hours.

Pharmacists are provided supplemental income opportunities when they enable ride share access to the pharmacy.



Bridge to Provider Care

Bridge to Provider Care



after visit

Overview

Bridge to Provider Care is a health equity innovation in the pharmacy space that seeks to bridge disparities in access to care. The product enables telemedicine at the pharmacy through multiple telemedicine partners, offering members the ability to engage with acute care services with more ease. After learning of the service, the members can then choose to participate in virtual appointments at home or at the pharmacy in a privacy location.

Optum Rx acts as a connector between the pharmacy and providers to enable access for members. Optum Rx will provide incentive for pharmacists for designating a space for virtual encounters and facilitating appointments.

Community Pharmacy Support Services

Community Pharmacy Support Services

Payment Predictability/Assistance with Cash Flow

Improved reporting for PSAOs with new fields for ease of claim identification



Processing payments to pharmacies every (3) three days



Lowered credentialing fees by 33%



Reporting/ Transparency

Supply chain support via predictive analytics for RSV, Flu & COVID-19 instances



Offering reconciliation services to Independents at discounted pricing through Change Healthcare



Enhancements to the 835 electronic remittance file for ease of claim reconciliation



Provider Portal developments for real time and self-serve options



Enhanced Engagement

Optum Rx leadership has established a meeting cadence with pharmacy associations including IPA, APhA, NCPA



Voice of the Pharmacy campaign – one on one meetings with Independent pharmacy owners



Coming Soon

Transaction fees assessment



MAC appeal review



PBM Pharmacy Council



Pharmacy Newsletter



Overview

Optum Rx is focused on improving relationships with our PSAO/ Independent Pharmacy Partners.

At the end of 2022, we began engaging key contacts to assess pain points and develop a strategic plan. Thus, launching our Community Pharmacy Support Services.





Ann Lawlor
Vice President Network
Contracting & Strategy
Optum Rx United Health Group

How Biosimilars are Changing The Way You Practice

Trenton Thiede, PharmD, MBA
President
PAAS National®





Learning Objectives

- 1. Identify biosimilars and their interchangeability.
- 2. Discuss the fundamentals of DAW codes with biologic drugs.

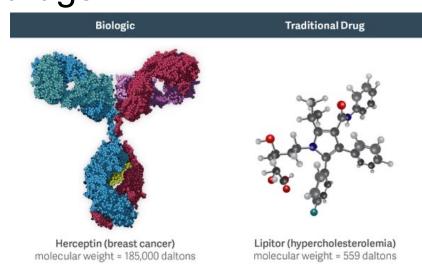




Biologics

Background

- Insulin products were re-classified in March 2020 as "biological products" as per Section 351 of the Public Health Service (PHS) Act
 - Also re-classified other small protein drugs such as human growth hormone and pancreatic enzymes
- Goal was to allow regulatory pathway for increased competition to decrease prices





Biologics

Background

- Biologics no longer located in FDA Orange Book
 - Brand drugs approved under NDA
 - Generic drugs approved under ANDA

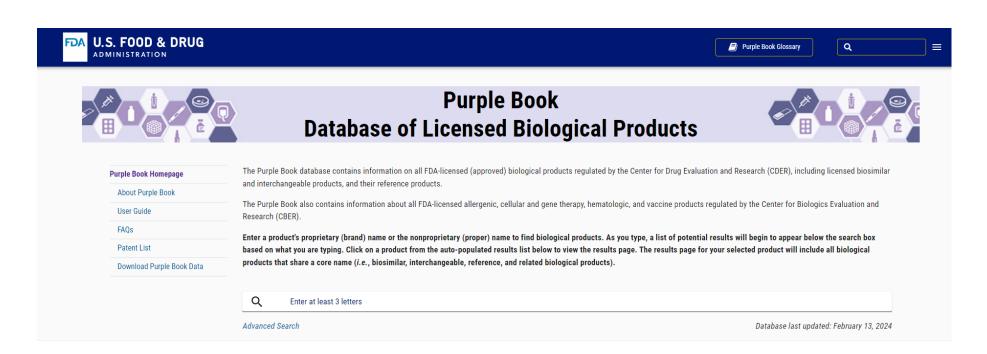




Biologics

Background

- Now located in the FDA Purple Book
 - Biologic products approved under BLA
 - There are no "generics" or "AB ratings"







Biologic Terminology

Type	BLA License Type	Like an Orange Book	Example
Reference Product	351(a)	Brand drug	Lantus®
Biosimilar	351(k) biosimilar	B-rated generic Must obtain prescriber approval to substitute	Rezvoglar TM (now interchangeable)
Interchangeable Biosimilar	351(k) interchangeable	A-rated generic	Semglee®
Unbranded Biologic	Approved under reference product BLA	Authorized generic NOT found in Purple Book	Insulin glargine- yfgn



Code	Abbreviated Description *Use with caution according to state law and third-party payors
0	No Product Selection Indicated - <u>Default</u>
1	Substitution Not Allowed by Prescriber
2	Substitution Allowed – Patient Requested Product Dispensed
3	Substitution Allowed – Pharmacist Selected Product Dispensed
4	Substitution Allowed – Generic Drug or Interchangeable Biosimilar Not In Stock
5	Substitution Allowed – Brand Drug or Reference Product Dispensed as a Generic or Interchangeable Biosimilar
6	Override - Do not use without Plan approval
7	Substitution Not Allowed – Brand Drug or Reference Product Mandated by Law
8	Substitution Allowed – Generic Drug or Interchangeable Biosimilar Not Available in Marketplace
9	Substitution Allowed by Prescriber but Patient's Plan Requests Brand or Reference Product





 NCPDP published updates to DAW code definitions to reflect biosimilars (May 2022)

Code	Abbreviated Description	NCPDP Description	Interpretation
0	No Product Selection Indicated Default	This is the field default value that is appropriately used for prescriptions for single source brand, single biologic, cobranded/co-licensed, generic or interchangeable biosimilar products. DAW 0 is not appropriate for a multisource branded product with available generic(s) or for a reference product with interchangeable biosimilar(s).	 Per NCPCP guidance, the use of DAW 0 would be appropriate for items such as: UbrelvyTM, Levemir[®] Per NCPCP guidance, the use of DAW 0 would NOT be appropriate for items such as: Advair Diskus[®], Lantus[®] NCPDP, and PBMs, diverge from typical application of DAW 0



 NCPDP published updates to DAW code definitions to reflect biosimilars (May 2022)

Code	Abbreviated Description	NCPDP Description	Interpretation
9	Substitution Allowed by Prescriber but Plan Requests Brand or Reference Product	This value is used when the prescriber has indicated, in a manner specified by prevailing law, that generic or interchangeable biosimilar substitution is permitted, but the plan's formulary requests the brand or reference product. This situation can occur when the prescriber writes the prescription using either the brand, reference product, generic or interchangeable biosimilar name and the product is available from multiple sources.	 Used when the plan's formulary requests the brand or reference product when a generic or interchangeable biosimilar is available If payer status changes, revert to billing the lowest cost alternative



Interchangeable Biosimilar Application

Prescribed Drug	Substitution Allowed?	Dispensed/Billed Drug	DAW Code (408-D8)
Reference Product	Allowed	Interchangeable Biosimilar	0
Reference Product	Not Allowed	Reference Product	1
Reference Product	Allowed	Reference Product	2-9
Interchangeable Biosimilar	Allowed	Interchangeable Biosimilar	0
Interchangeable Biosimilar	Not Allowed	Interchangeable Biosimilar	1
Interchangeable Biosimilar	Allowed	Reference Product	2-9





Equivalent Biologics Insulin Glargine Substitution

Insulin glargine-yfgn unbranded can be interchangeably substituted for Semglee or Lantus

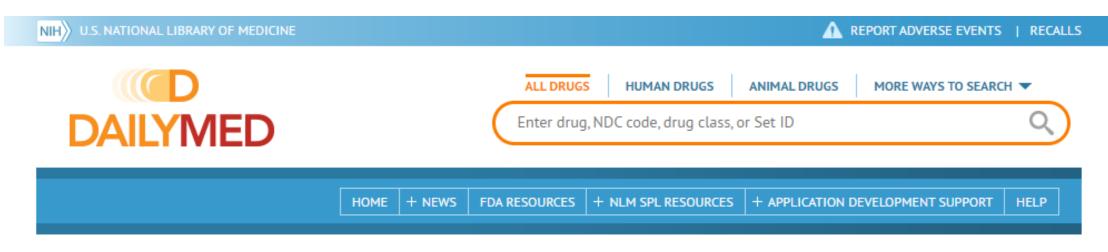






Biologic Products - Unbranded Biologics

Unbranded biologics can be identified by matching the BLA # of the reference product and the unbranded biologic.



INGREDIENTS AND APPEARANCE

SEMGI FE

MARKETING IN	FORMATION		
Marketing Category	Application Number or Monograph Citation	Marketing Start Date	Marketing End Date
BLA	BLA761201	11/15/2021	

INGREDIENTS AND APPEARANCE

MARKETING IN	FORMATION		
Marketing Category	Application Number or Monograph Citation	Marketing Start Date	Marketing End Date
BLA	BLA761201	11/16/2021	



Interchangeable Biosimilars Insulin Glargine Substitution

- FDA approved the first interchangeable biosimilar product July 2021
 - Semglee® (insulin glargine-yfgn)
 - Permits pharmacy-level substitution (without prescriber approval)
- Substitution regulated at state level
 - See website below for resource on state laws for biosimilar interchangeability
 - All 50 states allow, some nuances (e.g., prescriber notification)



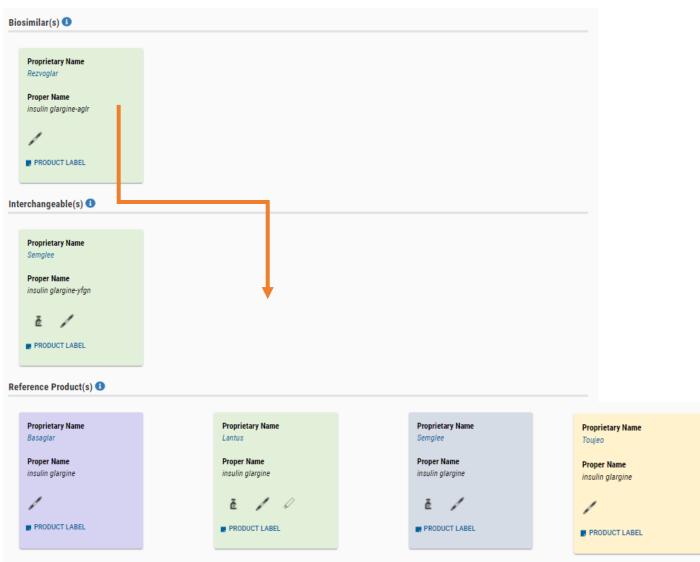
Interchangeable Biosimilars

	Okay to substitute WITHOUT prescriber approval (if allowed by state law)					
Prescription written as:	Lantus® BLA 021081 Reference Product	Insulin glargine (Winthrop) BLA 021081 Unbranded biologic	Semglee® BLA 761201 Interchangeable Biosimilar	Insulin glargine-yfgn (Mylan) BLA 761201 Unbranded biologic	Basaglar® BLA 205692 Reference Product	
Lantus®	Yes	Yes	Yes	Yes	No	
Semglee®	Yes	Yes	Yes	Yes	No	
Basaglar®	No	No	No	No	Yes	
Insulin	Yes, however consider clinical context – NCPA					
glargine		has patier	nt been on a prod	uct previously?	12	



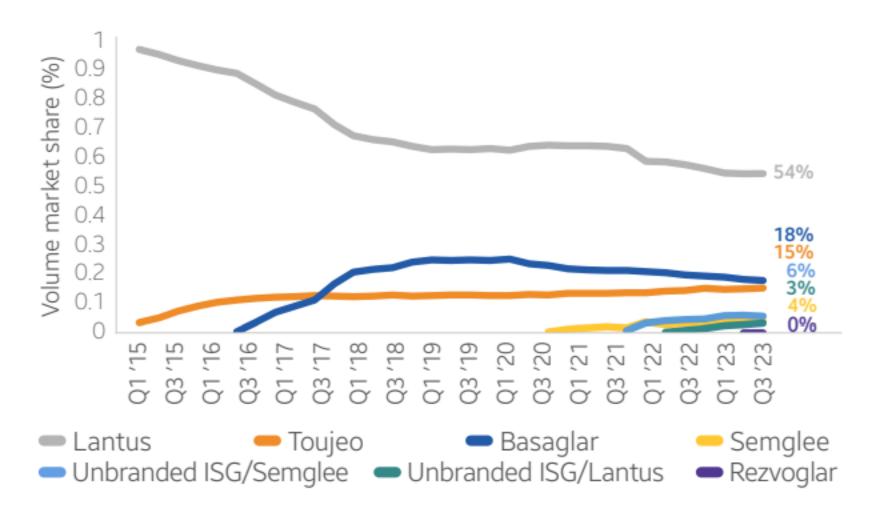
Interchangeable Biosimilars Insulin Glargine Substitution

Matching color cards indicate a biological product is biosimilar to or interchangeable with a reference product





Insulin Glargine Volume Market Share

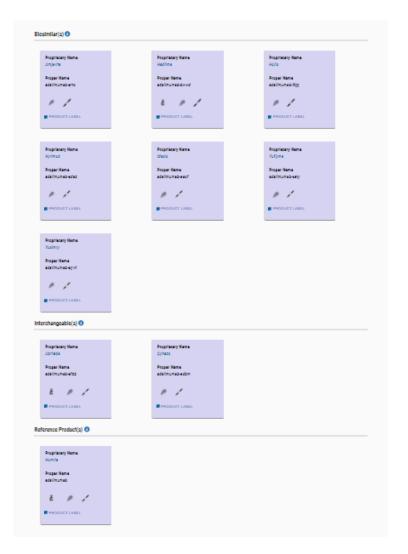






Adalimumab Biosimilars

Humira currently has 7 biosimilars approved by the FDA and 2 interchangeable biosimilars







Adalimumab Biosimilars

	_		<i>.</i>	Designation	e:
Product	Company	Launch Date	Concentration	Approved	Citrate free
Abrilada™	Pfizer	November 2023	Low (50MG)	No ²	Yes
Amjevita™	Amgen	Jan 31, 2023	Low (50MG)	No ³	Yes
Cyltezo®	Boehringer Ingelheim	July 1, 2023	Low (50MG)	Yes ⁴	Yes
Adalimumab-adbm	Boeheringer Ingelheim	October 2, 2023	Low (50MG)	Yes	Yes
Hadlima™	Organon/Samsung Bioepis	July 1, 2023	Low (50MG)	No ⁵	No
Hadlima™	Organon/Samsung Bioepis	July 31, 2023	High (100MG)	No ⁶	Yes
Hulio [®]	Mylan/Viatris/Biocon/Fujifilm Koywa Kirin	July 31, 2023	Low (50MG)	No	Yes
Adalimumab-fkjp	Biocon	July 1, 2023	Low (50MG)	No	Yes
Hyrimoz®	Sandoz/Novartis	July 1, 2023	Low (50MG)	No ⁸	No
Adalimumab-adaz	Sandoz	July 1, 2023	Low (50MG)	No	No
Hyrimoz [®]	Sandoz/Novartis	July 1, 2023	High (100MG)	No ⁸	Yes
Adalimumab-adaz	Sandoz	July 1, 2023	High (100MG)	No	Yes
Idacio [®]	Fresenius Kabi	July 2023	Low (50MG)	No ⁷	Yes
Yuflyma [®]	Celltrion	July 1, 2023	High (100MG)	No	Yes
Yusimry™	Coherus BioSciences	July 1, 2023	Low (50MG)	No	Yes



Interchangeability



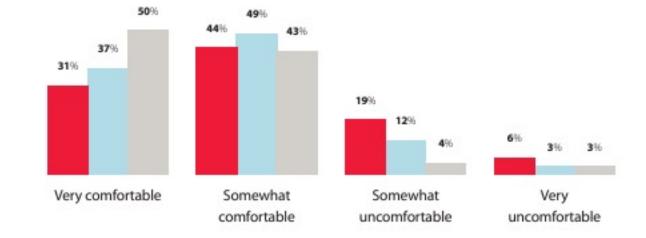
Adalimumab Biosimilars

93% of gastroenterologists said they are at least somewhat comfortable prescribing adalimumab biosimilars compared to 86% for rheumatologists and 75% of dermatologists.

Gastroenterologists reported the highest comfort levels with adalimumab biosimilars compared to dermatologists and rheumatologists.

Figure 32.

How comfortable are you prescribing an adalimumab biosimilar to your patients, once available?



Dermatology N = 126
 Rheumatology N = 103
 Gastroenterology N = 72



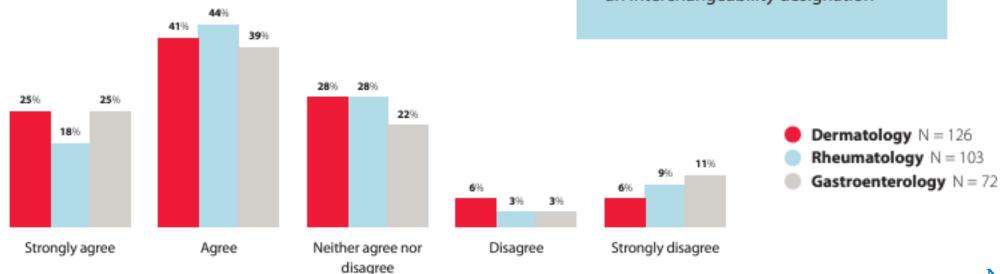


Adalimumab Interchangeable Biosimilars

Figure 38.

To what extent do you agree with the following statement? I will only feel comfortable prescribing an adalimumab biosimilar if it has the interchangeability designation.

Over 60% of providers
across all therapeutic areas will
only feel comfortable prescribing
an adalimumab biosimilar if it has
an interchangeability designation







Payors – OptumRx

In terms of coverage for the autoimmune therapy Humira (adalimumab), Optum Rx has excluded several biosimilars, including: Adalimumab-fkjp, Hadlima, Hulio, Idacio, Yuflyma and Yusimry. In June 2023, Optum Rx had indicated that it would offer access to three biosimilars of the blockbuster It treats patients with rheumatoid arthritis, juvenile idiopathic arthritis, psoriatic arthritis, ankylosing spondylitis, Crohn's disease, ulcerative colitis and plaque psoriasis. The three that will be offered include:

- * Sandoz's Hyrimoz and adalimumab-adaz, both high concentration treatments, their high-list and low-list products, respectively.
- * Boehringer Ingelheim's Cyltezo, the first interchangeable biosimilar, and its low-list price version, adalimumab-adbm
- * Amgen's Amjevita, both high-list and low-list versions, which were added earlier this year.

Optum Rx will include these biosimilars on the standard formulary on parity with Humira. All four products will be on Tier 2 of standard formularies with prior authorization required and quantity limits upon launch, an Optum Rx spokesperson had said previously.





Payors – Cigna

Effective Sept. I, 2023, Cigna Healthcare will prefer the following biosimilar products alongside HUMIRA on its national preferred, standard, performance, and legacy commercial formularies:

- Cyltezo (Boehringer Ingelheim), the first FDA-approved interchangeable biosimilar to HUMIRA, lowconcentration formulation.
- Adalimumab-adaz (Sandoz), high-concentration formulation, unbranded.
- Hyrimoz (Sandoz), high-concentration formulation.

In addition to the preferred biosimilar products above, Cigna Healthcare will also add Hadlima (Organon), both high- and low-concentration formulations, as preferred alongside HUMIRA on its value, advantage, and total savings formularies.





Payors – CVS Caremark

CVS Caremark accelerates biosimilars adoption through formulary changes

CVS Caremark announced that effective April 1, 2024, Humira will be removed from its major national commercial template formularies and Humira biosimilars will be covered.



Sandra Levy
Senior Editor

1/3/2024

CVS Caremark, a CVS Health company, late Jan. 4 announced that effective April 1, 2024, AbbVie's Humira will be removed from its major national commercial template formularies and Humira biosimilars will be covered.





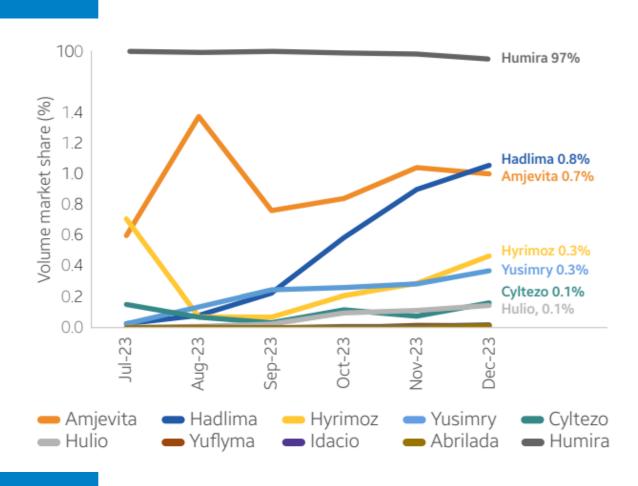
Payors – CVS Caremark

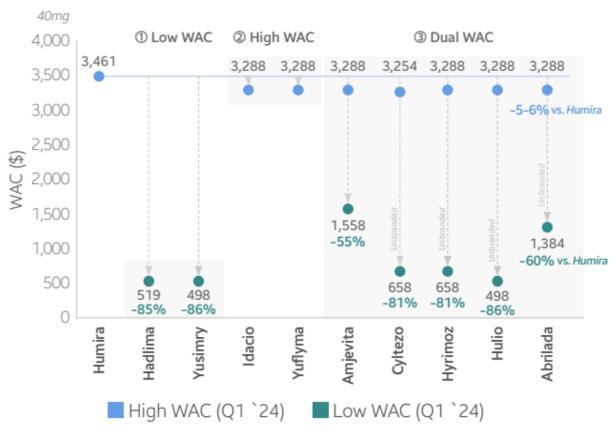
The company also announced that AbbVie, as part of its continued commitment to access, has entered into an agreement to supply Cordavis, a CVS Health company, with a committed volume of co-branded Humira. This will provide another treatment option for adalimumab patients and aligns to the CVS Caremark focus on customer choice and seamless member experience, per the brand. The Cordavis Humira product will be available in the second quarter. Cordavis Humira provides additional options for payors, the company noted.





Adalimumab Market Share and WAC









Potential IRA Impact on Biosimilar Development

- Biosimilar development can take nearly a decade and cost upwards of \$300 million
 - Development begins years before patent protections and market exclusivity are lost
- IRA allows CMS to impose price controls with 2 years' notice
 - No reliable way to predict which biologics will be selected for price controls
- Congress enacted a "special rule" allowing a two-year waiver before a brand biologic product is selected for price-setting if there's a high likelihood of biosimilar competitors

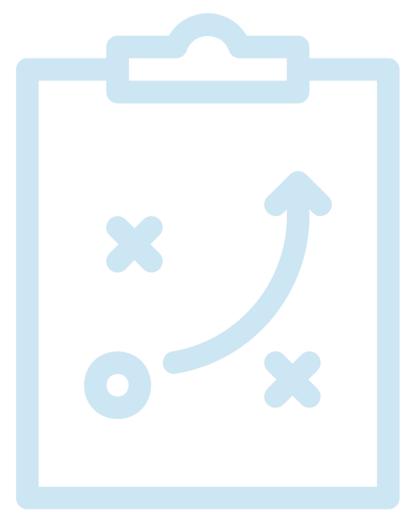


Your Next Steps:

Matching color cards in the purple book convey biosimilarity, not interchangeability

Unbranded biologics are considered identical to their respective reference product and have matching BLAs

Consider DAW codes for reference products with interchangeable biosimilars









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