RBC Cardinal Health

DENVER

JULY 9-12, 2025

NCPA®

NATIONAL COMMUNITY PHARMACISTS ASSOCIATION

Disclosure Statement

- Sean Jeffery has/had a financial interest with CVS as a consultant and the relationship has been mitigated through peer review of this presentation. There are no relevant financial relationships with ACPE defined commercial interests for anyone else in control of the content of the activity.

Pharmacist and Technician Learning Objectives

- Define key terms related to artificial intelligence. including machine learning, natural language processing, and large language models.

- Summarize opportunities for utilizing AI technologies in pharmacy operations and workflows.

- Demonstrate practical skills for using AI tools and tips for identifying potential biases in AI-generated information.

- Outline best practices for utilizing AI technologies, including recommendations for what information should not in an open chat.

Speaker

Sean Jeffery, PharmD, BCGP, FASCP, AGSF

Professor Pharmacy Practice
University of Connecticut

Questions?

Sean Jeffery
Professor Pharmacy Practice
University of Connecticut

NCPA®
NATIONAL COMMUNITY
PHARMACISTS ASSOCIATION

How AI Is Shaping the Future of Pharmacy Practice

Sean Jeffery, PharmD, BCGP, FASCP, AGSF

Professor Pharmacy Practice, University of Connecticut